

TOWN OF BLACKFALDS

Water, Sewer and Storm Utilities Locate Request



Whether you are landscaping, building a new fence or deck, or simply planting a garden, disturbing the ground on your property can cause damage to a buried utility. Some utilities are buried mere centimeters below the surface.

The result of a contact with a buried line can range from loss of an essential service for you or your neighbours to serious injury or fatalities. The financial costs of repairing any damage you cause to a buried utility will be borne by you, the excavator.

Before you disturb the ground for any reason, **Know What's Below!**

What is a Locate Request? A request to have any buried utilities identified and marked prior to an excavation is called a Locate Request.

The Town of Blackfalds is *not a member* of Alberta One Call. Utility locate requests for water, sewer and storm services must be submitted directly to the Town by completing the online Blackfalds Locate Request Request Form.

You must contact Alberta One Call at **1.800.242.3447** to request locates for all other utilities such as gas, power and fiber optic lines.

Please refer to the Alberta Occupation Health & Safety Code and Explanation Guide for legislation regarding ground disturbance.

EMERGENCY REQUESTS

During regular hours:

Monday-Friday
8:00 am-4:30 pm

403.885.4677

After-hours emergency requests

403.340.9593

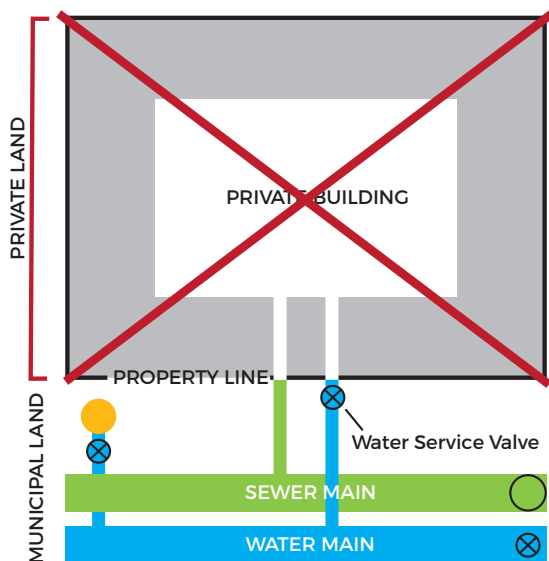


Before submitting the locate request

- Pre-mark the dig site with white paint and/or flags.
- Collect the details about the scope and extent of the ground disturbance and exact location.
- Wait until all utilities have been marked before digging.

The Town of Blackfalds does not locate water, sewer or storm lines on private property.

Service lines on private property are owned by, and the responsibility of, the landowner. If a landowner wishes to locate service lines on private property, we recommend that you hire a qualified contractor to perform the locate.



- After the locate request has been submitted online, the municipal Water and Wastewater Operator may contact the individual(s) specified on the locate request and will visit the site to inspect the location of the excavation.
- Locate requests will be completed within 5 business days. A municipal Water and Wastewater Operator will respond to the utility location request by email when the locate is complete. The response will include the details of the utility(s) location, any potential conflicts, instructions, and permission for the excavation to begin.
- Water, sewer and storm services will be marked using the following colours with a flag, water-soluble paint, or both:

Blue: potable water

Green: sanitary and storm water, culverts

- If there are no utilities present, we will provide clearance to proceed with the excavation without a locate.
- The utility locate is valid for 14 days from the date on the locate response. If the excavation has not started within 14 days, a new utilities locate request will need to be submitted.

BLACKFALDS
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After all utilities have been located and permission has been granted to proceed

- Ensure operators of excavation equipment have copies of, and understand, the locate documentation.
- Locate documentation must be kept on site during excavation.
- Support and protect exposed utilities to the satisfaction of the Town.
- Report any damage (caused or found).
- Respect the locate marks.
- Expose any buried Town utilities in conflict with a ground disturbance before using mechanical excavation equipment within the hand expose zone (1 meter).
- Backfill exposed utilities with care.
- Follow all directions by the Town's Water and Wastewater (Public Works) department.